Inspire and Include

Family Business

Ranjna Patel ONZM, QSM, JP

Founder of Tamaki Health and Gandhi Nivas

Trustee of International Swaminarayan Hindu Temple

Dep Chair Diversity Work

Trustee Mental Health Foundation

Chair of Indian Ink

Member of NZ Police Commissioner Ethnic Forum

Koi Tu – Auckland University Guardian of the Future

All these people really seem to have it together, and I still have no idea what's going on.





My Journey



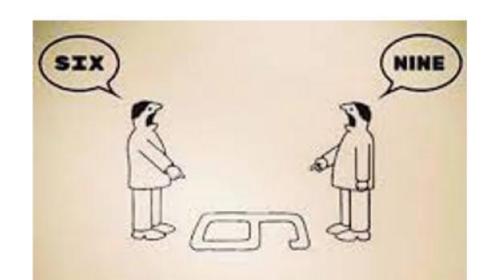
Began as a single practice in Otara in 1977...

Tāmaki Health.









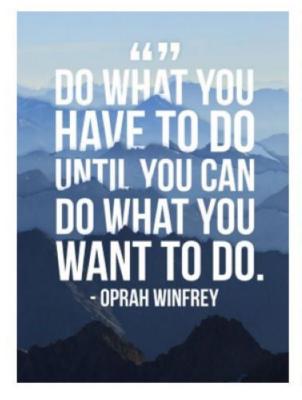
Just because you are right, does not mean, I am wrong. You just haven't seen life from my side.

Now the largest independent health provider

Tāmaki Health.



Positive quotes

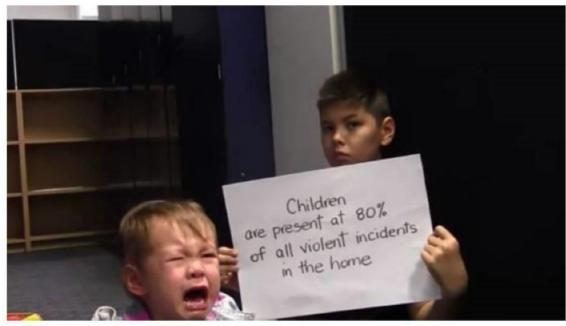




THERE WILL BE
HATERS, THERE WILL
BE DOUBTERS,
THERE WILL BE
NON-BELIEVERS, AND
THEN THERE WILL
BE YOU, PROVING THEM
WRONG.







Police spend 45% nationally on Family Violence call outs - some areas like South Auckland , it is 55-60%

Every 4 minutes Police are called to a Family Violence incident

Why as women do we tolerate 'Victim Mentality "



Restoring hope. Empowering change



It offers free counselling, emergency housing, and referral to social services and more than 6000 families of 19 ethnicities have been helped from three homes in Tamaki Makarua

FAMILY VIOLENCE



SOUTH ASIAN ADVISORY BOARD





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Soic Mon RIGHTHER FY PROUDERS & POLICE

Proc. lile

help with early

. Liberary, Refuge WE PREJEM & Friendship Home

· Totasa Roundation a Sikh Mowers n Shokhi

a family field s Sohanda

DEMTEY CONTRIBUTING FACIERS, 6

TRISHERS.

- * Alochol
- Drugs Anger Exercises Reserve
- Employment
- Remity Dynamics · Cultural
- · Courselling availability of himma



- IS REDUCE RISK FOR ALL FAMILY MEMBERS
- IF KEEP INDIVIDUALS SAFE
- A CHANGE BEHANDUR THROUGH COUNSELLING SERVICES
- IS REGAIN SELF RESPECT
- FERRY INTERVENTION &
- IS EDICATE ABOUT THE IMPACES OF FV & BUILD REPIDINGS FOR CHANGE
- TE REDUCE REPERT OFFENDING
- A COST EFFECTIVENESS
- A COMMUNITY BUY-IN
- S EVIDENCE BASED APPROACHES.







Pert Dignal



REFERRAL PROCESS













EARLY

INTERVENIEN.

E PEDICINE

OFFENDING.







- C Accommodating to people, with steeping facilities of basic parity
- G Secure 4 open 2017 C on silk social worker
- Counseling / meeting mem G 6 day maximum skay



COMPELLING ishmit) Councides Copylish (SECO) cours elling

PARTMERSHIP - Community, public 4 possible - Shored respecially (**Andry** model

KESTANCE

distribute on

included need

€ circumstances

OBJECTIVE

to provide early intervention & prevention services to people identified as at risk of committing family volence in order to help there change their behaviour, reduce the hitelahead of family violence < fromce solely for families.

(1) Enguny call Som Police

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ceptored.

Ninds accessment is completed.

(digitality (contability)

On silk, social worker arts.

(3) Client checks in 6 recessor.

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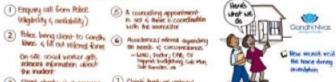
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fulling the yearn heatby ensuring they stey in their own home.

with the courselfor

At officers were.



(1) Cherry, brody are contacted Of home of colleged counciling & support

from Tody Stort Point solonests. invented is all elemone, une



MINCH! SMINERSOTY. SWOY MERCHANISM AND

INTAKE - - - - D OUTCOMES

Condin tions was prognofly established for South Form mon.

MITME

RESILE

With tenging ment from all communities, but took achon to inumer. Police. awareness of services.

> strobucied to work. Brough the horse



TOTAL INTREE

PV-OFFENORS DECEMBER 2015 MEN

- 12 wonths patir to inlate; to men countied 33 offences - office interception:

7 conveiled it offences A document of 576%

AFRICA SPEC

- Arms of users, prior to intake. the autologic funer = 2 to - first infinite. The overage = 2

Adrenne d 11%

PHILIPPER PRINTERS.

With of mon relevant to Goodle stack, had intercenter softian Thi hours.

93% of cheeks how. not been involved in Qnother FV incidenteven Wough 32% had FV offences before or of the time of intake

the 796 of men who olicinated after coming to Condre Natic all refused to emgage. valle services."



























Developing culturally specific early intervention community collaboration for men bound by Police Safety Orders in Counties-Manukau

Study Two Interviews with stakeholders: A preliminary discussion on interview themes



Tony Mattson, Mandy Morgan, Leigh Coombes School of Psychology

Gandhi Nivas – at the heart of the research

- Gandhi Nivas is a part of who we are 10/96-7
- There's a lot of heart that has gone into building [this place] 10/105-106
- There's been a lot of commitment even from early days of set-up on limited budget 11/11-6
- you have got one of the largest health providers in Auckland, a woman that is one of the most recognized Asian leaders in New Zealand, you've got a government organisation which is the New Zealand Police that are actively sending referrals through . . . there's some really big players that are involved in this -13/374-5

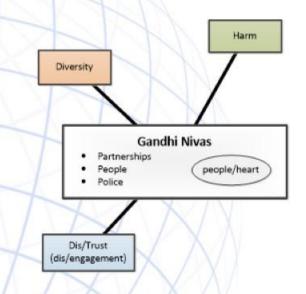
Five key themes

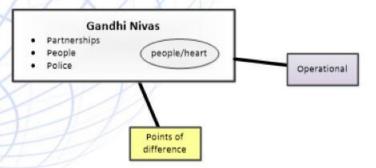
First 3 themes relate particularly to men and their engagement with GN:

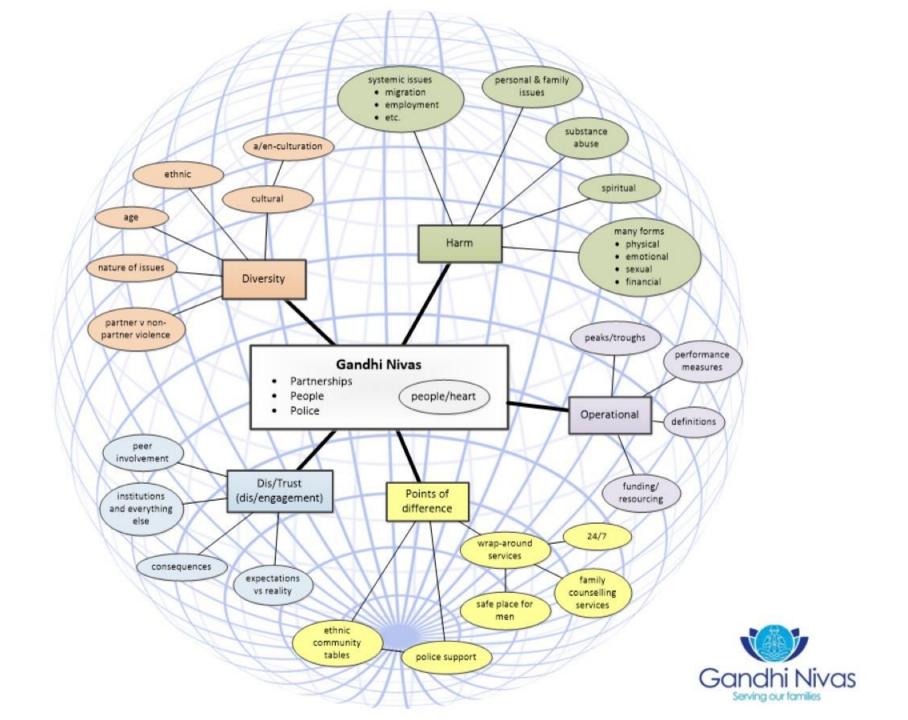
- harmful activities that bring men into contact with Gandhi Nivas
- complexity of cultural engagement, and
- trust and distrust in the process of engagement

Remaining 2 themes reflect GN's locatedness in the community

- points of difference between Gandhi Nivas and other social service providers
- operational concerns







MEN'S EXPERIENCES:

FLEARNING

- About what ABUSE is physical, emotional &
 psychological
- About the <u>LAWS</u> in NZ relating to clomestic Violence
- Understanding the RESULTS OF ACTIONS
 - about what my partner/wife/family is really thinking & feeling

I think all men are searching for connections for a sense of belonging



Men who resided at Gandhi Nivas & experienced services provided by Sahaayta found:-





* CONNECTION

with other men

- ☐ I started to have an understanding about what we are all searching for ₹ that we share the same sorts of difficulties.
- We shared stories we've had the same sorts of issues, experiences & feelings
- We all learned from each other – it's a collective wisdom
- We are connected. We're not alone.
- Sharing experiences & feelings has helped me understand What I need to change

HELP

- This is a good organisation that will help men especially someone who doesn't have family here it no support—
- This house is really nice, otherwise where would Igo?

You remake yourself. That's what this house is for.

ABILITY TO CHANGE

- 1ts about talking & understanding & remaking yourself
- These guys are trying to help me, calm me down if turn my life around
- 1111 never turn back

I respect the way they be shown generosity towards me

WOMEN'S EXPERIENCES:





WELP

- It was extremely helpful for them to USTEN. & really UNDERSTAND my situation I what I was going through
- She guided me through the LEGAL situation ... going to a lawyer
- They were really helpful in EDUCATING ME
- They called the POUCE ... and I'm happy they did
- I can TALK to them if I need help or anything

Z CARE

They cared, they really cared

I knew they understood they deal with such circumstances all the time



Wives, partners & mothers supported by sahaayto when men in their families were referred to Gandhi Nivas tound:-

z encouragement

- She encouraged me a lot
- She gave me so much confidence.
- She really picked me up from where I was, & so I'm able to do some work bday

SUPPORT

- I feel good that there's someone who's there for support
- I know someone is there for me ... I am not alone
- It's not just emotional Support, it's a practical thing

RESPECT

The way she spoke & explained things, she was able to get my husbands ears. That was very important she kind of earned his respect.

I'm living a wonderful life with my kids. I'm thinking about the filtre of what I Want

A TRUST

● I felt very safe talking to the people at Sahaayta because I knew that things were CONFIDENTIAL

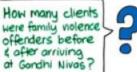
All women & mothers out there can take charge

- have Voice



- Reduce the escalation of family violence through early intervention
- Gandhi Nivas Provide temporary housing (24/7) & free counselling & social services
 - Provide full wrap around service for whanau





Did client non-offending change over time after injervention!

Analysis of 812 clients [from 2014+2018] against Police records





A COMMUNITY COLLABORATION

AFTER

BEFORE

EARLY INTERVENTION CLIENTS



495 CLIENTS

-362 prior offences -133 no offence records



252 CHENTS

prior offences

- 110 no offence records









& social services





45.58%

36.62%

DECREASE

OFFENDING

44.74%



CONTINUED NON-OFFENDING



Core Gandhi 69.2%

Nivas client group



55.56%



(No nonoffending prior)

Hard were offenders





72 CHENTS

- 63 extensive prior offences

a no prior offences but multiple violent occurences



38 CLIENTS

- 38 excessive prior offending



I understand

needed

CONCLUSIONS

Immediate & free counselling

Temporary accommodation

open 24/7 - whenever

SUMMARY

In each group there was a decline in offenders & re-offenders



RE-OFFENDING

All client groups had a substantial decrease in re-offenders of at least 52%

OFFENCE RECORDS

all client groups had an increase in the number of non-offending clients after intervention & in the PSO groups the number of non-offenders more than doubled.

I know what I did was wrong





Sixth Family Violence Death Review



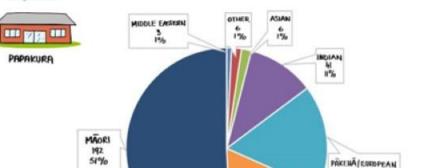
A Police Safety Order does not change behaviour unless we find a way to support."



TOTAL INTAKE STATISTICS BY ETHNICITY GROUP

Gandhi Nivas

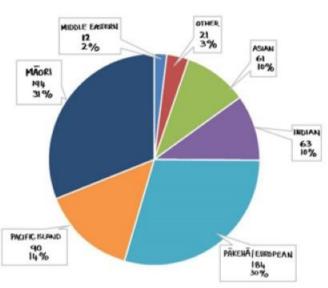
TOTAL INTAKE STATISTICS BY ETHNICITY GROUP





PÄKEHÄ! EUROPEAN

154



Gandhi Nivas Servey to A Sarrian MIDDLE EATERN 32 2% ASSAN 73 5% IRRIAN 1422 26%

17%

PACIFIC ISLAND

436

PACIFIC BLAND

16%

Supportsystem





Positive quotes



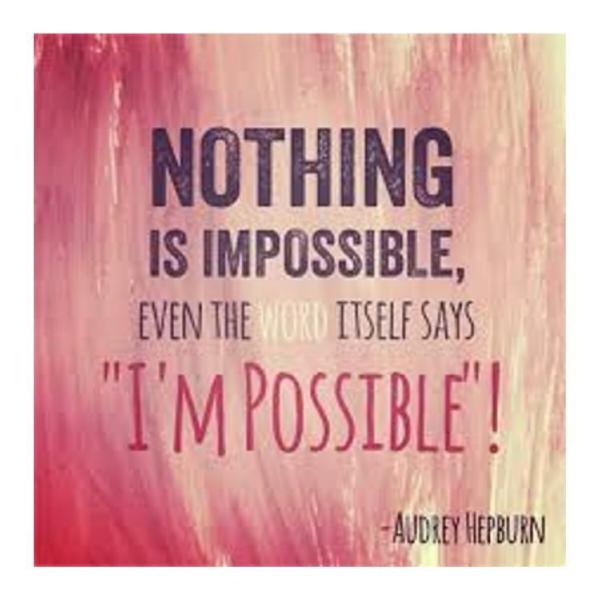


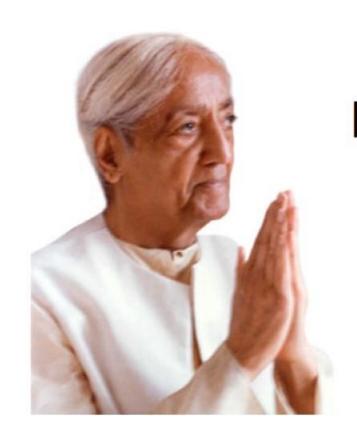


People don't care how much you know, until they know how much you care

People may forget your name BUT they will never forget how you made them feel







Are you listening, not merely with your ears, but with a mind that really wishes to understand,

if that is the state of your mind,
then I think we have
communicated with each other,
otherwise you will be left with a
lot of words.

Wise words from Philospher Krishnmurthy

THANK YOU

